

Relationships Australia

NEW SOUTH WALES

OUR VALUES STATEMENT

At Relationships Australia we share the following values:

RESPECT

EQUITY

STAFF EXCELLENCE

PROVIDE RESPONSIVE
CUSTOMER SERVICE

ETHICAL PRACTICE THROUGH
INTEGRITY AND HONESTY

CREATIVITY AND
INNOVATION

TEAMWORK

At Relationships Australia...

We strive to...

Listen to and understand others' points of view
Be accepting of all people
Encourage and support diversity

We strive to...

Achieve fairness for all
Ensure our services are accessible
Promote and pursue social justice

We strive to...

Take responsibility for improving our skills and professionalism
Encourage and support the development of all staff
Achieve our organisational objectives
Recognise team and individual achievement, commitment and initiative

We strive to...

Understand and be responsive to our customers
Deliver quality service that is caring and professional

We strive to...

Maintain our professional integrity
Be honest and open
Build trust in our relationships

We strive to...

Be creative, flexible and open to change
Encourage and deliver innovations to ensure best practice

We strive to...

Take personal responsibility for contributing to team effectiveness and achievement
Support and cooperate with colleagues
Effectively lead and nurture our teams
Communicate openly and effectively by keeping people informed and giving and receiving constructive feedback.

We welcome your feedback about our services

Please phone: 1300 364 277
www.relationships.com.au